

What you need to know

You will have been advised by either your consultant, clinical nurse specialist or chemotherapy nursing team that you are eligible for a prescription to obtain a wig. This is due to hair loss resulting from your cancer treatment.

What is the NHS Wig Prescription Charge?

What Is the NHS Wig Prescription Charge? If you are prescribed a wig through the NHS, you are required to pay a fixed charge of £80.15, unless you are exempt from NHS charges. This charge applies regardless of the wig's value and is not subsidised by the NHS. It is a flat fee payable by the patient.

Wig Options: From a Specific Approved Range

Acrylic wigs available through this scheme are selected from a specific approved range provided by a supplier. These wigs are:

A single acrylic wig valued up to £140
Available with no VAT charge (for medical exemptions)
Offered to you for the fixed NHS fee of £80.15 only

You do not pay the full retail price, only the NHS charge — as long as you choose from the designated range.

You may choose from other wig ranges available on the website which have a 20% discount to normal RRP, but you will be required to pay the increased cost.

Exemption Information

You may be exempt from the £80.15 charge if you meet NHS exemption criteria (e.g., low-income exemption). Please ask for guidance if you're unsure of your status. The Lynda Jackson Support & Information Team or Lister Macmillan Team will be able to provide information.

Payment Summary

Wig Value (from approved range)	Exempt?	NHS Charge (You Pay)	VAT Charged
Up to £140	No	£80.15	No
Up to £140	Yes	£0.00	No

Questions or ready to choose your wig?

The online supplier will guide you through selection and payment options and have a dedicated customer service team. Cancer Hair Care and other charities are also available to support and offer guidance should this be helpful.

Questions or ready to choose your wig?

The approved range of wigs is available through a designated online supplier. You can browse eligible options, select your preferred style, and place your order conveniently from home. The supplier will ensure the wig you choose is included in the NHS-approved selection and valued up to £140.

NHS Wig Prescription Charge

You will need to attend the Cashiers Office to obtain your patient voucher and detailed information for the website. Please ensure you only select from the specific NHS-approved range to qualify for the fixed charge of £80.15. Your provider will support you through the ordering process if needed. If you do not have access to the internet or require additional support, please liaise with the Lynda Jackson Support & Information Team or Lister Macmillan Team who can help you access the online service and provide details you may find useful regarding wigs and other support available during your treatment.

Who else can support you?

If you want further information about coping with hair loss, finding the right wig or headwear for you contact the charity Cancer Hair Care where you can speak to a Cancer Hair Loss specialist advisor:

Cancer Hair Care UK's leading hair loss support charity

Tel: 01438 311322

Email: support@cancerhaircare.com

Further information

Further support and information is available from our Cancer Support and Information Services at the Lynda Jackson Centre, Monday to Friday: 9.30am-4.30pm. There is a telephone helpline during opening hours: 020 3826 2555. During busy periods and out of hours there is an answerphone. Please leave a message and we will get back to you.

The Macmillan Cancer Information & Support Centre at the Lister is open Monday – Friday: 10.00am – 4:00pm. You can contact the team on 01438 284657 and mobile 07554436746.

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