



Wigs

We are currently reviewing the processes by which patients can obtain a wig

Interim process for accepting £86.10 Vouchers

This is an interim measure from the first of May until our dedicated website will automate the process. The website should be available from mid May 2025.

ENHT will issue a voucher code to those patients that qualify for a free wig. This voucher has a value up to £86.10 Gross and £71.75 net of VAT (This includes standard postage)

Patients will be able to use this voucher against any wig available on the NaturalImageWigs.co.uk or HotHair.co.uk website.

The following styles are available at the value of the Voucher. (ie no direct payment will be required).

Breeze by Natural Image
Kim by Natural Image
Short Cut by Natural Image
Danni by Natural Image
Short & Sweet by Natural Image
April by Natural Image
Tease by Natural Image
Audacious by Natural Image
Janet by Natural Image
Absolutely by Natural Image
Confidence by Natural Image
Virgo by Natural Image
Nice & Neat by Natural Image
Just Right by Natural Image
Katyana by Natural Image
Composed by Natural Image
Smitten by Natural Image
Take a Chance by Natural Image
Boho Babe by Natural Image
Bespoke by Natural Image
Bobbi by Jacqueline
Capri by Jacqueline
Cosmos by Jacqueline
Sakura by Jacqueline
Aruba by Jacqueline
Forget me Not by Jacqueline
Foxglove by Jacqueline
Valencia by Jacqueline
Daffodil by Jacqueline

Pansy by Jacqueline
Little Beauty by Jacqueline
Dominique by Jacqueline
Virginia by Jacqueline
Sante Fe by Jacqueline

All other wigs are available, but the patient will be required to pay the vat free difference on the price.

Instructions to Place a Wig Order (interim measure while we complete the website)

1. In order to process the order patients should first go to the following link and complete and submit the VAT free declaration form:

<https://www.naturalimagewigs.co.uk/nhs-eligibility-exemption>

This allows the customer to not be charged VAT on any element paid by the customer.

2. The patient should choose the style/s they are interested in and email: vat@daxbourne.com with contact details and an indication of the style they wish to order. We will then call back (the number will display as "withheld" or a London 0207 number) to assist with any questions.
3. Quote the code 1NIENHTL (Lister) or 1NIENHTV (Mount Vernon)
4. The operator will process the order and send the patient the wig.

Any returns should be organised using the returns form included in the delivery or via the call centre who will process any associated replacement order.

Who else can support you?

If you want further information about coping with hair loss, finding the right wig for you or headwear contact the charity Cancer Hair Care where you can speak to a Cancer Hair Loss specialist advisor:

Cancer Hair Care UK's leading hair loss support charity
Tel: 01438 311322
Email: support@cancerhaircare.com

Further support and information is available from our Cancer Support and Information Services at the Lynda Jackson Centre

Monday to Friday: 9.30am-4.30pm

There is a telephone helpline during opening hours: 020 3826 2555
During busy periods and out of hours there is an answerphone. Please leave a message and we will get back to you

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